

# Inventor Information

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## Application Information

Title Line One:: MACHINE ASSISTED SYSTEM FOR  
 Title Line Two:: PROCESSING AND RESPONDING TO  
 Title Line Three:: REQUESTS  
 Total Drawing Sheets:: 4  
 Formal Drawings?: Yes  
 Application Type:: Utility  
 Docket Number:: COM1384-002D

## Continuity Information

This application is a:: Continuation of  
 >Application One:: 09/378,515  
 Filing Date:: 08/20/1999